## Wales Audit Office Fit for the Future - July 2018

## Appendix 2

What are we trying to achieve, the outcome	Strengthened governance through improved Scrutiny work planning, project delivery, evaluation and involvement of residents.
Why we need to do it:	A follow up review of the Council's scrutiny arrangements has identified further opportunities to enhance the impact of scrutiny on the Council's Services for the people and communities in Rhondda Cynon Taf.

Proposals for	Council's Response	Next Steps	Timescale	Responsible	Action to Date
improvement				Officer	
The Council should					
WAO FFF 1	AGREED	A new approach to	Arrangements		The <u>Democratic</u>
review whether specific	The training needs of Members have	providing training that	to be put in	Christian	Services Committee
training could better	been reviewed through a Personal	will strengthen	place by the	Hanagan	have endorsed the
prepare overview and	Development Review process as part of	arrangements for	start of the new		approach to develop a
scrutiny members to	the Council's ongoing commitment to	Member development	municipal year		'Members Portal'
respond to current and	Member development.	will be presented to			which will allow
future challenges. This		Democratic Services			provision for E-
could include training on	Training needs in respect of Well-being of	Committee for			Learning to be taken
Cardiff Capital Region	Future Generations Act and the Cardiff	consideration on 25			forward. As this
City Deal and Well-being	Regional City Deal, among other things	October.			approach will take time
of Future Generations	have already been identified as part of				to develop and embed
(Wales) Act 2015.	this process.				training sessions will
			October 2018	Christian	continue to be run in
	Well-being of Future Generations Act-		and January	Hanagan	the Council Chamber
	Following initial training in respect of		2019		for the benefit of all
	Well-being of Future Generations Act at				Members and bepoke
	Member induction, a Scrutiny Working	Working Group meetings			training will be
	Group has been established to develop	have scheduled between			provided as identified
	RCT scrutiny arrangements that can be	October and January.			through the

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		incorporated into existing processes. This will include consideration of a draft Scrutiny Framework which is being developed by the office of the Future Generations Commissioner. It is anticipated that Members of the Working Group will act as WFG 'Champions' within their respective Committees to support any changes to the scrutiny arrangements arising from the findings of the working group.  Cardiff City Region City Deal- scrutiny arrangements have been established, with Bridgend Council taking forward the lead. We are working closely with colleagues in Bridgend to ensure that Members of the Board representing the council are provided with sufficient training and support to allow them to undertake their scrutiny role in this area.  The Council is responsive to Members requests for training and changing legislation, with forthcoming training to be provided in respect of GDPR, which we	CCRCD Training is being discussed at the first meeting of the City Deal Joint Scrutiny which is taking place on the 15.10.18	October		continuation of Members PDRs. Any training needs identified by Scrutiny Committees will also be supported – During January 2019, all Members were invited to the Financial training session that was provided prior to F&P Committee. Sessions have also been undertaken in respect of GDPR, Equality and Diversity in addition to planning related training.  Well-being of Future Generations Act – meetings of the scrutiny working group are continuing to take place in respect of the scrutiny of the LCV
		will share with our Community and Town				NOM. Prior to the

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	Council colleagues to ensure all elected representatives for RCT are supported.	Subject to the agreement of Democratic Services Committee GDPR Training to take place prior to full Council on the 28.11.18			formal commencement of the scrutiny review Members of the working group were provided with training on the Act and undertaking scrutiny through the lens of the Act. It is proposed that this training will be provided to all Members during the Municipal Year  The CCRD working group have received training before meetings as well as undertaking related site visits to assist Members in their review and challenge.
WAO FFF 2	AGREED				Members of the <u>Democratic</u>
review the level and type	The Council is constantly reviewing				<u>Services</u> <u>Committee</u>
of scrutiny support	. ,	Further detail that will	Democratic	Christian	endorsed the opinion of the
required to enable the	•	• enhance officer	Services	Hanagan	Interim Head of Democratic
scrutiny function to	<u>Services Committee</u> in July, 2018 it was	support available to	Committee		Services in respect of the

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improvement				Officer	
The Council should					
respond to current and	agreed that Christian Hanagan be	non-executive	25 October		provision of support in the
future challenges	designated the interim Head of	members	2018.		newly formed Council
	Democratic Services (HODS) following	<ul> <li>provide assistance</li> </ul>			Business Unit. Through the
	the retirement of Karyl May. The	for members to			use of the Members Survey
	Committee further agreed to	better prepare for			which was conducted in
		scrutiny and			accordance with s6(2) of the
	• create a Council Business Unit that	• improved support			Local Government (Wales)
	will support the Executive and Non-	for the Council's			Measure provision was
	Executive Members;	scrutiny functions,			made in the survey to ask
	<ul> <li>make the Member support functions</li> </ul>	will be included in the			Members if they were
	more resilient; and	statutory 'Sufficiency of			happy with the level of
	<ul> <li>reinvest any efficiency savings</li> </ul>	Resources' report which			support provided to them
	arising to increase the capacity of the	will be presented to the			by the Council Business
	Business Unit to support the Scrutiny	Democratic Services			Unit, as well as additional
	Committees in undertaking their	Committee on 25			information about the
	duties.	October 2018.			provision of facilities and
					training to assist Members
					in undertaking their roles.
					This feedback will be made
					available to the Democratic
					Services Committee at their
					next meeting for discussion
					and action if necessary,
					although early indications
					show a 97% approval rate
					for the support provided

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improvement				Officer	
The Council should					
					from the responses
					received.
WAO FFF 3	AGREED - Through the new Council	See above	Following the	Christian	As the Interim Head of
ensure that members	Business Unit, the Council will ensure		Democratic	Hanagan	Democratic Services plays
have the opportunity to	that Members have sufficient access to		Services		an active part in the Senior
adequately prepare for	information and Officer reports in the		Committee		Leadership Team meetings,
scrutiny activity by having	specified time-lines as set out in the		October 2018		officers are now aware of
access to information in	Council's constitution. Also, that that any				the importance of
advance of scrutiny	presentations from Officers supplement				producing Members with
committee meetings.	Officer reports and recommendations				sufficient access to
	and are not stand alone items.				information and officer
					reports as set out in the
	The recent development of the				Council Constitution.
	Cabinet/Scrutiny Engagement sessions				Scrutiny Officers ensure
	with Scrutiny Chairs and Cabinet portfolio				that any power point
	holders will continue to enhance this				presentations supplement
	approach, with timely discussions of				the reports going forward.
	forward work programmes and				It is important that this
	opportunities for Scrutiny committees.				practice continues,
	Greater transparency of the detailed				especially if Members agree
	Cabinet work programme will also assist				to the proposal outlined
	Scrutiny Members to establish items for				with the report that
	pre-scrutiny and associated timelines.				Members are to carry out
					'Working Group' type
					reviews in Committee
					meeting settings, therefore
					ensuring Members have

Proposals for improvement The Council should	or Cou	incil's Response	Next Steps	Timescale	Responsible Officer	Action to Date
The Council should						sufficient information to undertake such scrutiny will be essential.  The Cabinet/Scrutiny Engagement sessions with Scrutiny Chairs and Cabinet portfolio holders has proved to be successful, providing more opportunities than ever before for Scrutiny to play an influential role in the key policy decisions of the Council at an early stage and this approach will continue to be built upon.  A notable example of this way of working has been the involvement of scrutiny at regular stages in the potential plans to modernise the delivery of residential care in the County Borough. Another notable example, has been, the engagement of scrutiny

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WAO FFF 4 a) strengthen committee ownership of forward work programmes and committee agendas; and	Steps include				Schools proposals for the first time. Both these examples have been achieved through the 121 dialogue established as a result of the regular formal meetings between scrutiny chairs and the respective Cabinet Members & Director.  Cabinet published its work programme on 21st June 2018 for the 2018/19 municipal year and refreshed this on three occasions: 20th September 2018, 18th December 2018, 19th March 2019; with the document being reviewed and considered by Overview & Scrutiny.  A link to the Council Work Programme is also provided at every Council meeting to allow for any appropriate

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The Council should				Officer	
	overall understanding of the Council's business.  At its meeting on 27 June the Council				updates to Members to ensure transparency.  Committee Work
	agreed a Council Work Programme which				Programmes are an
<b>b)</b> clarify and promote	will help to make the business of the				important tool for Members
arrangements for	Council more transparent and although				to assist them in viewing
adding items to	we know have more to do we've have			Christian	items that are coming
forward work	started to make changes. This includes:			Hanagan	forward to Committees and
programmes for		Review the	May 2019		for other Committees to
members and the	,				utilise to prevent
public.	being held in locations within				duplication of work and
	communities across RCT. The aim of this is to encourage greater public				assist with pre-scrutiny. Work Programmes also
	engagement in the development of				assist members of the public
	work programmes and attendance	deloss her.			to engage in the democratic
	and involvement at Committee				process of the Council and
	meetings. However, it is too early to				all work programmes are
	evaluate the extent to which this has		Ongoing	Christian	available on a standalone
	been achieved.			Hanagan	page on the Council website
	• <u>dedicated pages for Scrutiny</u> have	Continue to develop			as well as the scrutiny work
	been included on the Council's				programmes being available
	Website. These pages contain	pages.			through the scrutiny pages
	detailed information about the role		October 2018	Christian	of the website. It is noted
	of Scrutiny, projects that have been			Hanagan	that some work
	introduced as a result of Scrutiny				programmes have been
	intervention and a 'Scrutiny Chairs'				more weighted in terms of

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The Council should					Officer	
		Blog' which currently contains contributions from two Scrutiny Chairs. Implementation of additional pages 'Engage with the Council' which provide options by which residents can engage in the Council's decision making processes, are imminent.  • work to ensure the format of work programmes is fit for purpose and user friendly for both Members and residents.  • arrangements to ensure that meetings of Chairs and Vice-chairs of Scrutiny receive regular updates on Council business being developed by the Senior Leadership Team and the Executive for consideration so that they can better reflect the priorities being discussed.	implementation of the 'Engage with the Council' Web pages.  Continue work to introduce user friendly Scrutiny work programmes.  Put in place arrangements to provide Chair and Vice meetings with more detailed information to inform their discussions	Ongoing  By the Council AGM 2019.	Christian Hanagan Christian Hanagan	the number of reports being presented at individual committees and whilst aiming to deliver more qualitative information, in some cases this has resulted in work programmes covering too broad a range of topics. As outlined in the report, the proposal to review each of the Committees Terms of Reference and utilising a new Work Programme Template which will incorporate other forms of good practice identified by other Authorities and incorporating elements of the Well-being and Future Generations Act will assist the Council in taking forward this proposal.  The scrutiny pages on the Council website have been further promoted with a

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						banner on the Council front page, to allow further easier access to the Scrutiny web content for the benefit of Members and the general public. The 'Public Speaking at a scrutiny committee' meeting protocol has now been established and the guidance note is available on scrutiny pages for the public to utilise. This has been utilised at a recent Call In meeting, with 3 public speakers addressing the Committee on the agenda item.  The Scrutiny chair and Vice Chair meetings are convened as and when appropriate following discussion with the Chair of the Overview & Scrutiny Committee. The Interim Head of Democratic Services ensures that an

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						agenda for each meeting is available for Members consideration with the appropriate reports to accompany each agenda item.  Evaluation of the venues for scrutiny committees meetings has suggested that there has been no added benefit to taking the committees out into the community in respect of the interest of the public. It is therefore proposed within the report that the Committee meetings continue within the Council Committee meetings settings and further is taken forward in respect of the social media presence and the options for webcasting.
WAO FFF 5		AGREED – Steps have already been taken				The Scrutiny Annual Report
	the					has taken forward an
arrangements in place		, , , , , , , , , , , , , , , , , , , ,				outcomes appraisal of the

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evaluate the impact of scrutiny.	which has been reflected in the Annual Scrutiny Report 2017/18.  A number of policies have been developed by Scrutiny Work groups and subsequently supported and taken forward and endorsed by Cabinet. An example of this is the work to improve the provision of sanitary products to female learners in schools arising from recommendations from Children and Young People Scrutiny Working Group which received cross party support by Council in February 2018 with a implementation plan being agreed by Cabinet in April 2018.  The Council is continuing to develop its performance arrangements for Scrutiny so that they can better facilitate improved evaluation of scrutiny. This will include robust action planning to support the delivery of agreed recommendations with appropriate monitoring arrangements in place.	Develop and introduce strengthened performance arrangement to enable Scrutiny committees to better evaluate their impact	By the Council AGM 2019.	Christian Hanagan	work covered in the Municipal Year, demonstrating the impact that scrutiny has had on the residents of the County Borough. This approach which will further be strengthened upon going forward in future Annual Reports.  Further work on the evaluation of the impact of scrutiny still needs to be strengthened by the Council and the proposals identified in the report to address Committee work programmes and scrutiny reviews during Committee meetings will assist in taking this forward.